



## Accommodation sheet

### General information

Accommodation name	Grand Hotel Duomo
Typology	Hotel
Address	Via Santa Maria 94
City	Pisa
Contacts	Phone +39 050 561894 050 825088 Fax +39 050 560418 Email <a href="mailto:info@grandhotelduomo.it">info@grandhotelduomo.it</a>
Website	<a href="http://www.grandhotelduomo.it/en">www.grandhotelduomo.it/en</a>
WCAG 2.1 compliant accessible website	NO
Online bookings	YES
Short description	The Grand Hotel Duomo is located in the heart of Pisa, a stone's throw from the charming Piazza dei Miracoli, at the end of Via Santa Maria - one of the most characteristic and ancient streets of the city of Pisa.

TESTED AND REVIEWED BY: [Handy Superabile Social Promotion Association](#) in 2024

**Please note** The following information refers to the date of verification shown at the bottom of each sheet. **The Association** is not responsible for any significant changes made by the property after the visit.





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## Arrival at the property

### How to reach the property

By car	<p>from the north: A12 motorway exit Pisa Nord, take the SS Aurelia towards Pisa and follow the signs for Duomo-Piazza dei Miracoli.</p> <p>from the south: SS1 Grosseto Rosignano variant, then take the A12 motorway to the Pisa Nord exit, take the SS Aurelia towards Pisa and follow the signs for Duomo-Piazza dei Miracoli.</p>
By plane	
Assistance service for people with disabilities	YES
Embarkation/disembarkation of passengers with reduced mobility	with courtesy chair and ambulift/finger. Full assistance is provided on departure and arrival.
Tactile paths for the blind and visually impaired	YES, there are LOGES routes complete with tactile maps to facilitate movement.
There is a toilet room accessible with grab handles	YES
By train	
Nearest station	name Pisa distant 2.3 km
Assistance service for people with disabilities	YES
Eventual notes	Entrance to the station on level ground and smooth flooring inside. The ticket office has 5 counters. Presence of automatic ticket office with keypad placed 135 cm from the ground.








	<p>Assistance service is provided by reservation: Email <a href="mailto:SalaBlu.Firenze@rfi.it">SalaBlu.Firenze@rfi.it</a> or by calling the toll-free number 800906060 from a landline and from a mobile phone to the number 02323232 then dialing the area code of the place where assistance is requested.</p> <p>Access to the carriages is by forklift, or, only in some trains, by means of a lift placed at the entrance of the dedicated carriage, or by means of a removable slide for some carriages without a difference in height.</p>
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### Pathway from the private/public car park to the entrance

Presence of private parking	YES
Presence of parking space reserved for people with disabilities	NO
Type of flooring of the private parking lot	Tiles
Public parking nearby	NO
Type of flooring in the public car park	Choose an item.
Presence of parking space reserved for people with disabilities in the public parking lot	Choose an item.
Describe the route from the car park to the entrance and any critical issues	Choose an item.
Distance from parking to entrance	
Eventual notes	For customers, a private garage service is available in the hotel, for a fee, subject to reservation, on request. The garage has no intercom and there are no spaces reserved for the disabled, but the hotel is still available to reserve a parking space for disabled customers. The flooring is in smooth tiles. The path from the covered garage to the hall is flat with openings of more than 80 cm





	<p>The flooring is in smooth tiles. The path from the covered garage to the hall is flat with openings of more than 80 cm</p>
	
	







### Entrance to the structure

There is an accessible entrance	YES main entrance
Type of entrance door	sash
Useful width of door/entrance gate	96 cm
There are indicators and tactile maps	NO
Eventual notes	The stretch from the hotel to Piazza dei Miracoli is prohibited from the circulation of vehicles and is a pedestrian area, although, along the same street, or about 100 meters away, in Piazza Arcivescovado there are some places reserved for the disabled From the road surface, to reach the entrance door there is a ramp connecting with the sidewalk and two steps, 13 cm high and can be overcome via a ramp, 245 cm long, 96 cm wide and with a slope of about 6%.





## Hall - Reception

How to reach it from the entrance	flat
Reception desk height	100 cm
Presence of multilingual staff	YES
Type of information material	<input checked="" type="checkbox"/> YES with brochure
Initial assistance is provided for visitors with disabilities	<input checked="" type="checkbox"/> YES with orientation tour of the structure <input checked="" type="checkbox"/> YES with room accompaniment <input checked="" type="checkbox"/> YES with porter service
The following aids are provided for visitors with disabilities	<input type="checkbox"/> manual wheelchair <input type="checkbox"/> Crutches <input type="checkbox"/> Comfortable shower chair
The staff followed a training course on welcoming people with different disabilities	NO
	





The upper part is dominated by an elegant internal wooden balcony that delimits the mezzanine floor where the American Bar with piano is located.

## Rooms/apartments

### Rooms/apartments adapted for guests with reduced mobility

<p>Number and type of rooms/apartments equipped/usable by people with reduced mobility</p>	<p><input checked="" type="checkbox"/> Double 3 num. <input checked="" type="checkbox"/> rooms Triple rooms 1 no.</p>
<p>Access to the double room from the lobby</p>	<p><input checked="" type="checkbox"/> by elevator door width 80 cm, cabin width 99 cm, cabin depth 130 cm, button height called cm 110 , highest button height 122 Keyboard, embossed/braille keys</p>





<p>Room access</p>	<p><input checked="" type="checkbox"/> flat</p>
<p>Type of entrance door</p>	<p>with lever handle</p>
<p>Usable width of entrance door</p>	<p>85 cm</p>
<p>Bed type and height</p>	<p>double bed 56 cm high</p>
<p>Free spaces on the sides of the bed</p>	<p>left 75 cm right 70 cm frontal 94 cm</p>
<p>Cabinet Type</p>	<p>with sliding doors with coat hanger at a height of 160 cm</p>
<p>Free space under the desk</p>	<p>66 cm</p>





<p>In-room options are available</p>	<p><input checked="" type="checkbox"/> safe  <input checked="" type="checkbox"/> minibar  <input type="checkbox"/> Water Kettle  <input checked="" type="checkbox"/> iron on request</p>
<p>There is a terrace/balcony/garden (useful door width)</p>	<p>No</p>
	
	
<p>Access to the triple room from the lobby</p>	<p><input checked="" type="checkbox"/> by elevator door width 80 cm, cabin width 99 cm, cabin depth 130 cm, call button height 110 cm, highest button height 122 Keyboard, embossed/Braille keys</p>





Room access	<input checked="" type="checkbox"/> flat
Type of entrance door	with lever handle
Usable width of entrance door	85 cm
Bed type and height	double bed and single bed height 56 cm both
Free spaces on the sides of the bed	Double bed has ample space inside and on the sides of the bed. Single bed on the right and front has ample space, on the left it is close to the wall.
Cabinet Type	with sliding doors with coat hanger at a height of 160 cm
Free space under the desk	Not detected
In-room options are available	<input checked="" type="checkbox"/> safe <input checked="" type="checkbox"/> minibar <input type="checkbox"/> Water Kettle <input checked="" type="checkbox"/> iron on request
There is a terrace/balcony/garden (useful door width)	No
	






## Toilet facilities in the guest room for guests with reduced mobility

Access to the double room	flat
Usable width of the entrance door	86 cm
Type of door	with inwardly opening door
Type of handle	lever
Toilet height	50 cm
Toilet seat with open front tooth	NO
Support handles	on both sides
Flexible shower on the side of the toilet	NO
Free space on the sides of the toilet	left 24 cm right 22 cm frontal Above 90 cm
Electric doorbell/telephone on the side of the toilet	YES
Washbasin with space underneath for wheelchair approach	72 cm
Height from the ground lower edge mirror	not sufficient for use by a person in a wheelchair
Eventual notes	







	
	
<p>Shower accessible to guests with reduced mobility available</p>	<p>YES flush with the floor</p>
<p>Type of shower</p>	<p>open type</p>
<p>Shower chair</p>	<p>Foldable 48 cm high size 37 x 28</p>
<p>Support handle</p>	<p>YES</p>
<p>Presence of shower head or sliding rails</p>	<p>Ups and downs with lowest point height 120 cm</p>
<p>Electric doorbell/telephone on the side of the shower</p>	<p>NO</p>
<p>Access to the triple room</p>	<p>flat</p>





Usable width of the entrance door	86 cm
Type of door	with inwardly opening door
Type of handle	lever
Toilet height	50 cm
Toilet seat with open front tooth	NO
Support handles	to the left of the toilet
Flexible shower on the side of the toilet	NO
Free space on the sides of the toilet	left Above 90 cm right Not detected frontal Above 90 cm
Electric doorbell/telephone on the side of the toilet	YES
Washbasin with space underneath for wheelchair approach	Not detected
Height from the ground lower edge mirror	not sufficient for use by a person in a wheelchair
	
Accessible shower available for guests with reduced mobility	YES flush with the floor
Type of shower	open type
Shower chair	Foldable 48 cm high size 37 x 28
Support handle	YES





Presence of shower head or sliding rails	ups and downs with lowest point height 120 cm
Electric doorbell/telephone on the side of the shower	NO

## Bar/restaurant

Type of venue	Bar
Access to the local bar "American Bar"	<input checked="" type="checkbox"/> by elevator door width 80 cm, cabin width 99 cm, cabin depth 130 cm, call button height 110 cm, highest button height 122 keypad, embossed/braille keys
Useful width of door/entrance gate	Above 90 cm
Bar counter height	Above 100 cm
Types of tables	Not detected
Space under floor tables	Not detected
Availability of high chairs for babies	Choose an item.
Multilingual menu	YES
Menu with app	NO
Braille menu	NO
Table service for people with disabilities	YES
Availability of foods for celiacs	<input type="checkbox"/> bread <input type="checkbox"/> pasta <input type="checkbox"/> biscuits <input type="checkbox"/> ice cream <input type="checkbox"/> pre-packaged foods
There are coffee and milk dispensers	Choose an item.
A customer with reduced mobility can always reserve the same table	YES
There are toilets that can be used by a guest with reduced mobility (see "accessible toilets in the internal paths and common services)	YES





<p>There is an area reserved for lunch for younger guests</p>	<p>Choose an item.</p>
<p>A fully equipped baby feeding service is available</p>	<p>Choose an item.</p>
	
	
<p>The restaurant has an outdoor veranda / dehors</p>	<p>NO</p>
<p>Type of venue</p>	<p>Restaurant</p>
<p>Access to the local restaurant "I Lungarni"</p>	<p><input checked="" type="checkbox"/> by elevator door width 80 cm, cabin width 99 cm, cabin depth 130 cm, call button height 110 cm, highest button height 122 keypad, embossed/braille keys</p>

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Useful width of door/entrance gate	Above 90 cm
Bar counter height	Above 100 cm
Types of tables	4-shank and round
Space under floor tables	80 cm
Availability of high chairs for babies	YES
Multilingual menu	YES
Menu with app	NO
Braille menu	NO
Table service for people with disabilities	YES
Availability of foods for celiacs	Not detected
There are coffee and milk dispensers	YES with button placed 145 cm from the ground
A customer with reduced mobility can always reserve the same table	YES
There are toilets that can be used by a guest with reduced mobility (see "accessible toilets in the internal paths and common services)	YES
There is an area reserved for lunch for younger guests	YES
A fully equipped baby feeding service is available	Not detected








	
Type of venue	Restaurant
Access to the Piazza dei miracoli restaurant	<input checked="" type="checkbox"/> through 16 cm high steps that cannot be overcome with other precautions
Types of tables	4-shank
Space under floor tables	Not detected
Availability of high chairs for babies	YES
Multilingual menu	YES
Menu with app	NO
Braille menu	NO
Table service for people with disabilities	YES
Availability of foods for celiacs	<input type="checkbox"/> bread <input type="checkbox"/> , pasta <input type="checkbox"/> , biscuits <input type="checkbox"/> , ice cream <input type="checkbox"/> pre-packaged foods. Request at the time of booking
A customer with reduced mobility can always reserve the same table	YES
There are toilets that can be used by a guest with reduced mobility (see "accessible	YES





<p>toilets in the internal paths and common services)</p>	
<p>There is an area reserved for lunch for younger guests</p>	<p>NO</p>
<p>A fully equipped baby feeding service is available</p>	<p>Not detected</p>
	
	
<p>The restaurant has an outdoor veranda / dehors</p>	<p>NO</p>





## Internal pathways and common services

### Internal pathways

Approximate distances from the room/apartment/bungalow visited and intended for customers with disabilities up to the various main common areas	Entrance (Hall) m 100 Main restaurant m 100
Indicate whether the paths connecting with the common areas are flat or with ramps or steps, in addition to those already described	Entrance (Hall) flat Restaurants flat
From the visited room to the common areas there are maps and tactile signs for the blind	NO

### Communal toilets

Location of the venue	Not detected
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### Meeting

There is a meeting room in the structure	YES 4 meeting rooms and a panoramic terrace
How to access	Not detected





**Panoramic terrace**

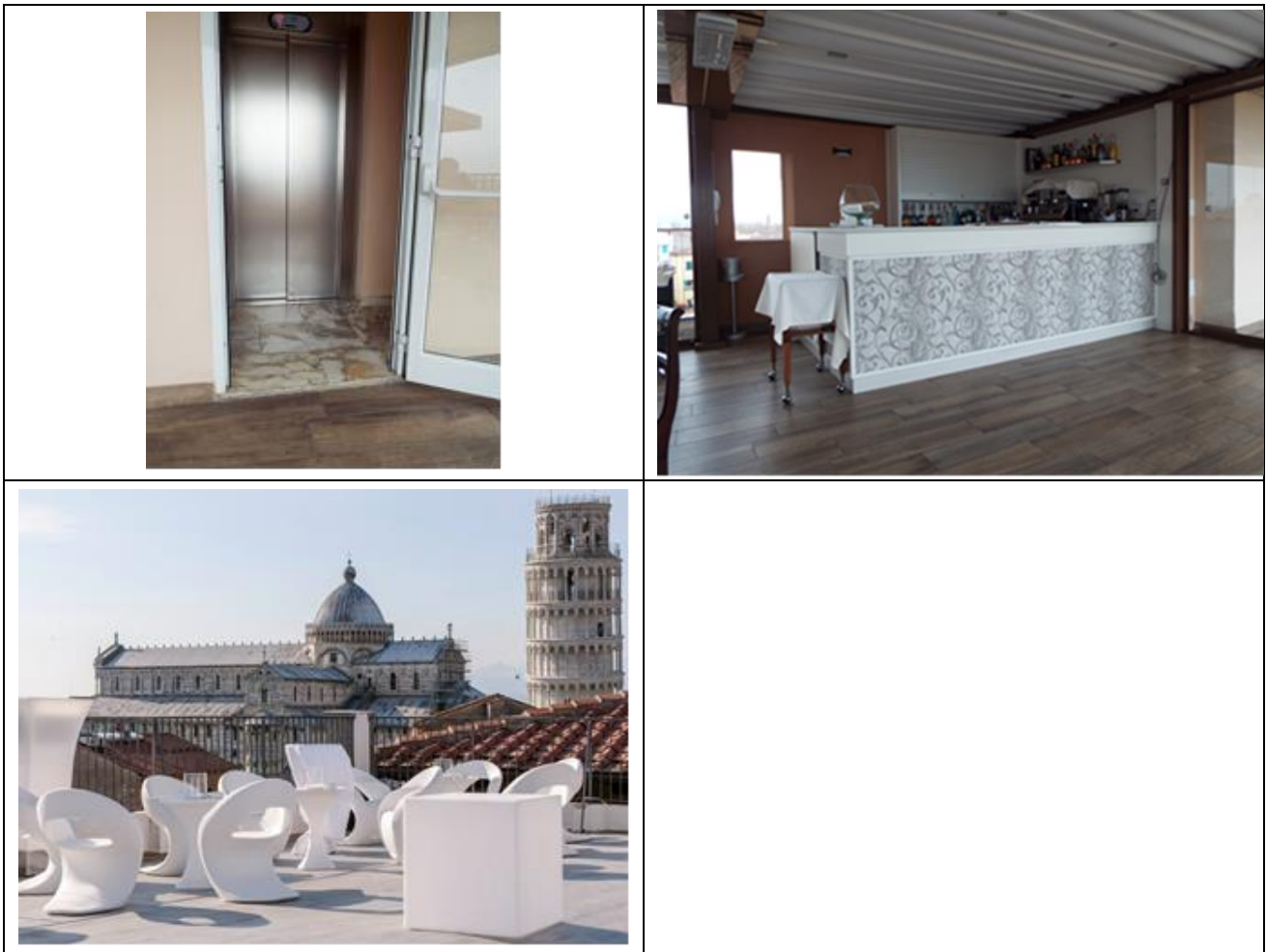
There is a panoramic terrace in the structure	YES
How to access	with elevator door width 80 cm, cabin width 99 cm, cabin depth 130 cm, call button height 110 cm, highest button height 122 keypad, embossed/braille keys
Usable width of the entrance door	87 cm
Eventual notes	The panoramic terrace is also equipped with a beautiful covered veranda, with 4-legged tables and chairs, bordered by crystal walls to admire the suggestive panoramic view of the Piazza del Duomo. On the terrace there is a bar and food service.



Project promoted by



**Regione Toscana**



Project carried out with the contribution of the



**Presidenza del  
Consiglio dei Ministri**  
Ministro per la disabilità



## Medical practices/healthcare facilities

Hospitals near the property	<p>Pisano Cisanello University Hospital, Via Paradisa 2, Pisa – Phone +39 050 992111</p> <p>Santa Chiara Hospital Via B. Pisano 10, Pisa - Phone +39 050 992111</p> <p>Pronto Soccorso at Ospedale Cisanello, Pisa - Telephone +39 050 992300</p>
Any dialysis facilities	<p>Cisanello Hospital Pisa.</p> <p>In the period June-September holiday dialysis service with availability of n. 6 beds; The treatments will be divided into three days a week (Monday, Wednesday and Friday) in the evening from 18.00 to 24.00</p> <p>Phone +39 050 997250/997253/997256 call from 8.00 a.m. to 2.00 p.m.</p> <p>Email <a href="mailto:nefrotrap.pisa@ao-pisa.toscana.it">nefrotrap.pisa@ao-pisa.toscana.it</a></p>
Other healthcare facilities	<p>San Rossore Nursing Home (Private Hospital) Via delle Cascine 152/F</p> <p>Phone +39 050 586111</p>

